

#### **Privacy Policy**

MMH is committed to protecting your privacy and developing technology that give you the most powerful and safe online experience as possible. This policy applies to the MMH Interactive Collection Portal and governs data collection and usage. By using the interactive collection Portal, you consent to the data practices described in this policy.

This privacy policy's sets out how "http://www.realcollect.co.za/" uses and protects any information that you give "http://www.realcollect.co.za/" when you use this website.

"http://www.realcollect.co.za/" may change this policy from time to time by updating this page.

This policy is effective from 01st June 2014.

### What may we collect

We may collect the following information:

- 1. Name
- 2. Email Address
- 3. Phone Numbers
- 4. Demographic information such as postcode, preferences and interests
- 5. Information relevant to customer surveys and/or offers

### What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

- 1. Internal record keeping.
- 2. We may use the information to improve our products and services.
- 3. We may periodically send promotional email about new products, special offers or other information which we think you may find interesting using the email address which you have provided.
- 4. From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail.
- 5. We may use the information to customize the website according to your interests.

# **Security**

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure we have put in place suitable physical, electronic and managerial procedures to safeguard and secure the information we collect online.

#### How we use cookies

A cookie is a small file which asks permission to be placed on your computer's hard drive. Once you

agree, the file is added and the cookie helps analyse web traffic or lets you know when you visit a particular site. Cookies allow web applications to respond to you as an individual. The web application can tailor its operations to your needs, likes and dislikes by gathering and remembering information about your preferences.

We use traffic log cookies to identify which pages are being used. This helps us analyse data about web page traffic and improve our website in order to tailor it to customer needs. We only use this information for statistical analysis purposes and then the data is removed from the system.

Overall, cookies help us provide you with a better website, by enabling us to monitor which pages you find useful and which you do not. A cookie in no way gives us access to your computer or any information about you, other than the data you choose to share with us.

You can choose to accept or decline cookies. Most web browsers automatically accept cookies, but you can usually modify your browser setting to decline cookies if you prefer. This may prevent you from taking full advantage of the website.

## Persons under 18 years of age are excluded from this website

This website is not lawfully accessible to persons under the age of 18 or who are otherwise covered by the provisions of the Child Online Privacy Act of 1998 (COPA). If you are under the age of 18 you must leave this site immediately. Fraudulent use of this website may make you subject to civil or criminal sanctions.

## **Links to other websites**

Our website may contain links to enable you to visit other websites of interest easily. However, once you have used these links to leave our site, you should note that we do not have any control over that other website. Therefore, we cannot be responsible for the protection and privacy of any information which you provide whilst visiting such sites and such sites are not governed by this privacy statement. You should exercise caution and look at the privacy statement applicable to the website in question.

#### Your personal information

We will not sell, distribute or lease your personal information to third parties unless we have your permission or are required by law. We may use your personal information to send you promotional information about third parties which we think you may find interesting if you tell us that you wish this to happen.

You may request details of personal information which we hold about you under the Data Protection Act of 1998. A small fee will be payable. If you would like a copy of the information held on you please use the contact form below.

If you believe that any information we are holding on you is incorrect or incomplete, please write to or email us as soon as possible, at the above address. We will promptly correct any information found to be incorrect.